

The extent of the services we offer shows just how important it is to us that our guests feel good during their journey. Here you'll find an overview of all the services included in the price of your journey. As you can see, we've thought of everything. Of course for land excursions we did not want to limit your personal choice. You will find more on this and other additional services for your day of arrival and day of departure on the following pages.

Bathrobes

You will be provided with a bathrobe on board the ship.

Butler service

A personal butler is available at all times for guests in our queen suites. Our service team is happy to deliver drinks and snacks to guests staying in other suites at any time.

Cabin service

The mini bar in your room will be restocked daily. Would you like us to bring breakfast, more drinks, snacks or small meals to your cabin? Our cabin stewards are available to serve you round the clock.

Clothing

There is no special dress code on board. An elegant, sporty atmosphere prevails during the day. For the evening meal, men wear jackets and women dress appropriately. For your land excursions, we recommend stable shoes and weatherproof clothing.

Concierge

Whether you're looking for theater tickets in Vienna or limousine service to the nearest golf course, our concierge looks forward to taking care of you and can offer helpful suggestions.

Currency exchange

You can exchange money at any of the docks we will be stopping off at.

Customs regulations

If you bring any goods into or out of a country, please take note of all applicable customs regulations. If you have any questions, our reception staff will be happy to assist you.

Deck chairs

Bathing in the sun while on deck is a pleasure available for everyone to enjoy. There are plenty of deck chairs for all the passengers, and there is no need to reserve a chair.

Dining

As is fitting of a grand hotel, the Premicon Queen features a gourmet kitchen. Of course, we love to surprise guests with new culinary delights. Snacks and refreshments can be had at any hour of the day. We look forward to fulfilling all of your personal requests. If you have a favorite dish or any special nutritional requests or dietary restrictions, please inform our chef or reception staff, and our kitchen staff will personally prepare food for you.

Drinking water

The water on board the ship is potable and can be used to brush your teeth.

Electricity

For shaving devices, electric toothbrushes and other appliances, a 220/110 volt outlet is located in the bathroom.

E-mail service

At the reception you can borrow a laptop and check your e-mail.

Entertainment

Every evening in our event hall, the Theatron, we present exciting shows and events. You can enjoy theater, comedy and other performances presented by our entertainment crew. Our ship orchestra plays classical, dance and jazz music. We also invite special guest performers from European cities on board to perform for you.

Excursion ideas / ship newspaper

Interesting information regarding events on board the ship and land excursions as well as general information about the stations of your river journey is to be found in our daily ship newspaper. Whenever necessary we also draw passengers' attention to special sites and excursions with announcements over the PA system. For information, see "Trip Management".

Internet

Wireless connection is available on the ship. Please ask for the necessary access details upon arrival. Laptops can be borrowed from the reception.

Land excursions

On our land excursions, individuality is given top priority. Our trips take place far from the usual tourist masses, in small groups, with a personal travel guide in a minivan. With your travel documents you will receive additional, information about all the land excursions being offered. You can reserve a place in advance or at the reception desk once on board.

Language on board the ship

The ship languages are English and German. If you speak another language, we will do everything we can to carry out your requests.

Laundry

You can have your clothes washed by us on board for a fee. You will find the order sheet in your closet.

Library

We look forward to your visit to the ship library. There is a large collection of books, audio books and DVDs.

Luggage

Please label all your luggage with your name and cabin number. This helps us make sure that your luggage is brought straight to your cabin. You will be sent luggage labels along with your travel documents.

Mail service

You can leave your postcards and letters at the reception. You can also send e-mails. For more information, see "E-mail service".

Medical care

In the case of an emergency, medical care is made quickly available on board a river cruise, as the ship