

is always near the shore. Medical services are provided for a fee, and there will also be a charge for medications. We recommend purchasing travel accident insurance and medical insurance. You should bring sufficient quantities of prescribed medications with you on board the ship.

Newspapers

A selection of German and international daily newspapers is available free of charge. If you would like any special papers, we will be happy to try to obtain them for you for a fee.

Onboard store

Everything a man or woman could need – from after-sun lotion and cosmetics to photo materials, gifts and souvenirs can be purchased in our onboard store.

Passport

Please remember to bring a passport, valid for at least six months.

Payment methods

The currency on board the ship is the euro. During the cruise, the key card to your room also serves as your onboard credit card. At the end of the journey you can pay your bill in cash or by credit card (AMX, Diners, MC and VI).

Reception

Available for any questions or requests. Assistance available 24 hours a day.

Restaurant

In our restaurant there is no particular seating arrangement – you have free choice of seats. All meals are offered à la carte and are served personally. Due to the length of time during which meals are offered we allow you to plan your day however you wish.

Breakfast: from 6:00 am to 10:30 am

Lunch: from 12:00 pm to 2:30 pm

À la carte dinner: from 6:00 pm to 10:00 pm

Safe

A safe is available in your cabin for all your valuables.

Sauna and massages

The Saunarium and the massage facilities are located in our wellness area. The use of the sauna is free of charge. You can make an appointment for a massage at reception in the wellness area.

Smoking

Smoking is not allowed in the suites and restaurant. In the clubroom and in some areas of the bars, smokers are welcome. Please respect all areas labeled as non-smoking areas.

Special celebrations

For passengers celebrating a birthday or anniversary while on board the Premicon Queen, the crew would be happy to prepare a special surprise. Please let us know in advance.

Sundeck

In addition to deck chairs for your relaxation we also offer sporting and game facilities, including a putting green, tai chi area, shuffleboard & chessboard.

Telephone

If you would like to make a call with your en-suite telephone, it will automatically be added to your ship account. We will transfer any calls that come in for you at reception to your cabin. Please ask at reception for the up-to-date telephone number on

board the ship.

Television

All our suites feature one or more state-of-the-art satellite televisions. Reception may be interrupted during parts of the journey or passing through locks.

Temperature control

You can adjust the climate controls in your room as you prefer.

Tipping

How much you decide to tip is of course completely up to you. If you would like to thank the crew for their attentive service, you can either do this individually or by using our tip box. You can also add a gratuity when you pay your bill.

Travel management

Our staff can make suggestions for activities on land, offer information on the country and people and reserve places on our excursions. We also put together the daily program on board the ship based on the stopping points and planned excursions.

Travel schedule

In special cases, such as flooding, low water levels or delays at locks and bridges, unexpected changes may be made to the itinerary or travel schedule.

Wake-up calls

If you would like to be woken at a particular time, please let our reception staff know. We'll be happy to wake you at the appointed time.

Wellness area

Our spacious, radiant wellness area in the front section of the ship invites you to come and relax. Enjoy our Saunarium, the steam bath, the whirlpool or any of the services offered by our trained staff – from acupuncture to Kneipp hydrotherapy to individual massages. You'll also find state-of-the-art cardio fitness machines.